1ST PC CORP RMA Request Form

RMA#		Issued Date	

20279 Paseo Del Prado, Walnut, CA 91789 Tel: 909-595-2603 Fax: 626-628-3025

Company: _____ Contact: _____ Email: _____

Address: _____ State: _____ Zip: _____

Tel: _____ Fax: _____ 1st PC Corp Sales Name: _____

Dear Customers, please fill out the below 1- 6 columns, thank you!

Part Number	Qty'	Invoice Number	Invoice Date	Detail problem	Serial Number (must include)	Below is for 1st PC Corp use ONLY: Returned as working condition unit:	Replaced with working condition unit:	Replaced with brand new unit:	Date:

For 1ST PC CORP only:

RMA received on: _____ Physically damaged items upon arrival: _____

Note:

Please fill out the complete RMA form - especially the Serial Number, & fax it to us. RMA number will be provided by fax or phone. No RMA or returns will be accepted without anauthorized RMA number. All returns are subject to approval. Return shipping freight is pre-paid by customer. Please mark clearly the RMA# on packing box, and enclose a copy of invoice & RMA form. Please detail problems with RMA items, otherwise replacement lead-time may be increased. We do not accept returns with no defects. A 25% restocking fee will be charged to customers who return working condition or undamaged items 15 days after invoice date. We usually test RMA items to determine problems or defects before we ship replacement unless decided otherwise. Warranty time may be shorter or none on clearance or on sale items.

* If you receive this fax by mistake please call us and have your fax number removed from our list. We apologize for all the inconvenience and thank you for your understanding.